



Mayflower
High School

Parent/Carer Code of Conduct Policy

DOCUMENT CONTROL SHEET

Policy	Amendment	Staff Member	Committee/Date	FGB Approved	Review Due
Parent/Carer Code of Conduct	New Policy		Policy 16 June 2025	7 July 2025	December 2027

This Policy is effective until superseded

PARENTS AND CARERS' CODE OF CONDUCT

1. Purpose and scope at Mayflower High School, we believe it's important to:

- Work in partnership with all our parents to support their child's learning and development
- Create a safe, nurturing and inclusive environment for students, staff and parents
- Model appropriate behaviour for our students at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the Code of Conduct for all staff) and students through each individual school's behaviour policy.

This code of conduct aims to help our school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental/carer responsibility for a student
- Any person who acts on behalf of a student

2. Our expectations of parents, carers and visitors

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our schools
- Work together with staff in the best interests of our students
- Treat all members of their school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in our community, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of the school staff to help resolve any issues of concern.

3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, the school's operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, students or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, voicemail, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult

- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking, vaping or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)
- Entering the school site without permission

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent into school to meet with a senior member of staff or the headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from the school's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher of each school.

The headteacher will consult the chair of governors before banning a parent from the school site.